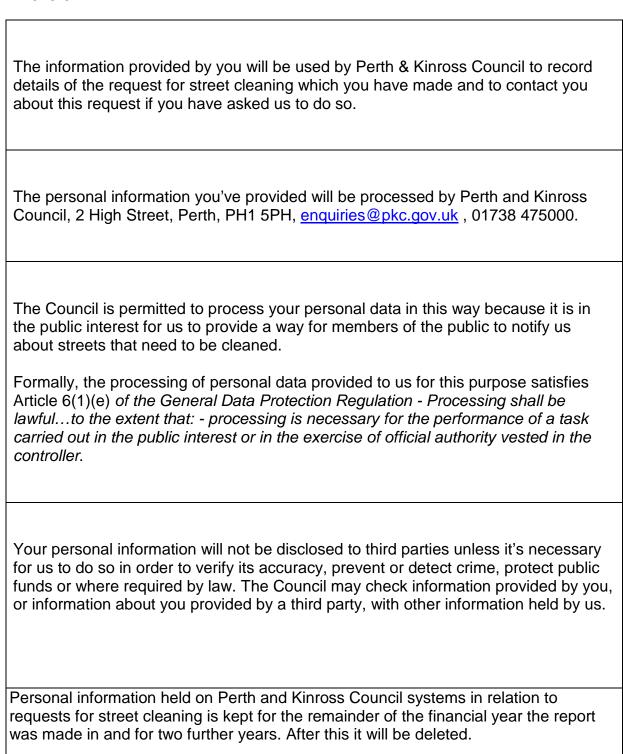
## **Perth and Kinross Council Privacy Notice**

## Street cleaning request

## 2018-04



You should be aware that this does not apply to personal information you may have provided to set up a MyPKC account. More information about myaccount services is available <u>on our website</u> or from the Council's Customer Service Centre on 01738 475000 or at <a href="mailto:enquiries@pkc.gov.uk">enquiries@pkc.gov.uk</a>.

If you reported this issue through the Council's Customer Service Centre you should be aware that personal information provided by you may be held in our Customer Relationship Management system.

Individuals have rights in relation to the information the Council holds about them, including the right to request a copy of their information. You can find out more about your <u>Personal Information Rights</u> on our website or by contacting the Council's Information Governance team at the address below.

The Council has a Data Protection Officer who you can contact in the first instance if you have any questions or complaints about how we are processing your personal information.

Please contact Donald Henderson, Data Protection Officer, 2 High Street, Perth, PH1 5PH, DataProtection@pkc.gov.uk, 01738 475444.

If you want to complain about how the Council has processed your information you have the right to contact the Information Commissioner's Office (<a href="https://ico.org.uk/03031231113">https://ico.org.uk/03031231113</a>).

If you have any questions about how the Council processes your information, or if you would like a copy of this notice in another language or format, please contact the Information Governance team;

Information Governance

Legal and Governance Services

2 High Street

Perth

PH1 5PH

Email: <u>DataProtection@pkc.gov.uk</u>

Telephone:01738 477933