

Information for Public Transport Staff

Child Sexual Exploitation (CSE) is sexual abuse that can affect any child or young person, anytime, anywhere and from any background.

It involves someone grooming youngsters and using their power to sexually abuse them. It could be a seemingly 'consensual' relationship with an older person, or a young person manipulated into having sex in exchange for money, goods, reward or affection.

Does your customer appear to be:

- *under 18 years old?*
- *with an older person/s and appear to be in a relationship with one of them?*
- *under the influence of alcohol or drugs?*
- *using your service regularly to visit multiple locations or the same location?*
- *uncomfortable, agitated or stressed?*
- *regularly leaving and returning to school or college during the day?*

If you have answered **yes** to any of the above please turn over...





ASK

and

ACT

Ask yourself the following questions:

- *What have I seen?*
- *What have I heard?*
- *What do I feel is unusual or different?*
- *What has actually happened?*
- *What is my concern?*
- *What is this telling me?*
- *What should I do now?*

- *Doing nothing is not an option!*
- *Protecting children and young people and keeping them safe is everyone's job!*
- *Keep your focus on the child or young person - their safety is paramount!*
- *Do not assume someone else will do something!*
- *Do not delay unnecessarily - act quickly!*
- *Look, listen and record your concern!*

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

www.pkc.gov.uk
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**Contact the Child Protection and Duty Team
(24 hours) on 01738 476768**

**In an Emergency - Dial 999
Police (Non-Emergency) - Dial 101**