

**“Our resident’s do not live in our workplace – We work in their home”**

Dalweem which opened in 1984 is situated in the centre of the beautiful Perthshire town of Aberfeldy. Its name was chosen by residents. It means “View of Weem” as the famous local beauty spot Weem Rock can be seen from the home.

## Consultation

Dalweem staff consult with residents on all matters affecting them by way of residents meetings chaired by a member of staff, and individual review meetings which are informal with your keyworker or other member of staff.

We also consult with residents on all aspects of their care from recruitment to preferred meals through our Consultation Participation Strategy.

There is an open door policy and you can speak with the unit Coordinator or any duty senior at any time.

## Dalweem Residential Care Home

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You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

[www.pkc.gov.uk](http://www.pkc.gov.uk)

## Dalweem Residential Care Home

### Information for Clients and Carers





## Our Aims

- To provide a quality, person centered, flexible and evidence based service that supports individual strengths, interests and levels of independence.
- To protect the rights, and promote the interests, of our older people and their families.
- To offer a wide range of activities and opportunities to promote and maintain social, physical and mental health well-being.
- To enable older adults, with the correct support to continue to live, and be actively involved, in their communities for as long as possible.
- To fully involve our older people and their families in all aspects of our service.
- To deliver our service within a friendly, safe and welcoming environment.



## Participation

Dalweem is committed to ensuring that older people and their families and friends are at the centre of what we do and the way we do it.

We believe that only by encouraging and supporting people to be involved can the service we provide develop and continue to meet the needs, expectations and aspirations of our older people and their families in ways that are appropriate, acceptable and of value to them as individuals.

We also believe that they have a right to enjoy choice and to participate in decisions that affect their lives.

## Our Staff

You can be assured that all staff will undertake mandatory training to ensure their skills are up to date and maintained. Training includes First Aid, Fire Safety, Dementia, Moving & Handling and Health & Safety.

We are also opening up training sessions to families and carers to allow them to gain insight into some of the conditions family members are diagnosed with.

## Facilities

Dalweem can accommodate up to 16 residents. The care home is built on one level and divided into two wings, each with eight bedrooms, a lounge, one bathroom and two toilets.

The comfortable single rooms are centrally heated, with vanity units, wardrobe, drawers and secure storage.



We have an enclosed sensory garden with paved walkways and seating areas for residents and their families to enjoy.

Our varied weekly activity programme aims to maintain existing interests and encourage new ones both within and out-with the care home. There are regular social activities including gardening, word games, quizzes, video evenings, musical entertainers, bus outings, special days and loads more!