

“Our resident’s do not live in our workplace – We work in their home”

Parkdale is a residential home for older people that exists to provide permanent and respite supported accommodation for those individuals who, for reasons of age or disability, are no longer able to live fully independent lives within the community.

Our Staff

Staff are on duty 24 hours a day, seven days per week, under the direction and supervision of the Care Home Manager or Senior Social Care Officer.

Staff are registered appropriately with the Scottish Social Services Council and are required to complete an SVQ in Health or Social Care or hold an equivalent qualification.

All staff attend mandatory training throughout the year to keep their knowledge and skills up to date.

Parkdale Residential Care Home

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If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

www.pkc.gov.uk



Parkdale Residential Care Home

Information for Clients and Carers





Our Aims

- Parkdale aims to provide a high standard of care, promoting independence and offering sensitive and supportive intervention when required.
- Parkdale will treat each older adult as an individual, matching the care provided to his or her identified needs.
- Residents are involved in all decision making affecting their everyday lives. However, when unable to make an informed choice, their allocated key worker, in consultation with family, friends or advocate will assist.



Participation

We will ensure that residents have every opportunity to exercise choice regarding their lifestyle, whilst recognising their right to privacy, even when this choice may represent an element of risk.

We present a warm, homely atmosphere whereby residents can feel content and secure, enabling each individual to lead as full a life as possible and achieve personal fulfillment.

Facilities

Parkdale has accommodation for up to 40 clients. There are four individual units, with 10 bedrooms including an en-suite and are furnished with a wardrobe, chest of drawers, bedside cabinet and a dressing table.



Each unit comprises of its own lounge/dining area with an open plan kitchen. Throughout the home, there are a range of communal facilities (bathrooms, toilets, function hall, hairdressing room).



We have an enclosed garden as well as seating areas around the building for use by the residents and their visitors.

Parkdale has 2 Activity Coordinators who provide a weekly activity programme which takes into account the interests and hobbies of the residents.

There is also a reminiscence room for residents and their carers. This room is a quiet area which is used for activities but can also be used by residents or host visitors.