Appendix D
Key Statistics

15 March 2020 - 10 July 2020

254 pieces of guidance or communication from the Scottish Government received and considered

Business Grants

Paid 3,252 totalling **£35,296,250m**

4,462 applications Received

1,045 applications Rejected (inc duplicates)

165 outstanding (new andqueries)

Social Media

2,266,000M impressions on Twitter

20,400 ↑5% Twitter followers

74,015 engagements

1,297,240M reach on Facebook

22,745 ↑10% Facebook followers

Repairs

792 urgent repairs

3,176 calls handled

3,474 calls offered

1,000 emergency repairs

Housing

195 homelessness presentations

115 number of households provided with temporary accommodation

5,000 approximate requests for housing advice

Education & Hubs

7 Children's Activity Centres providing childcare for key workers

83 schools operating (not from school buildings)

270 average number per day of children of key workers provided with childcare

93% of children on the child protection register were seen by a social worker every week in April-June

1,700 children will receive payments for Free School Meals over the summer holidays

110 children with additional care and support needs provided with childcare

Community Support

1,476 prescription deliveries during lockdown

2,708 food packs issued during lockdown

7,187 welfare calls made

8,498 number of enquiries from public

Waste Services

Our **100** routes were **100%** completed each week

We maintain full kerbside waste and recycling services to all domestic households and our commercial waste customers – providing over **100,000** scheduled uplifts each week

Welfare

Crisis Grants: **2,384** applications ↑81% increase from same period last year

Welfare Rights: **2,374** applications ↑50% increase from same period last year