## Regulatory, Technical & Property Job Family

GE3



**Job Family Summary:** The Regulatory, Technical & Property Job Family provide services of a technical or specialist nature to internal and external customers on behalf of the Council. The roles covers a variety of activities related to design, construction, inspection, planning, maintenance and management of buildings, roads infrastructure, grounds, school/campus technical support, regulatory and enforcement activities within the Perth and Kinross area. This job family will be responsible for applying and ensuring national standards and legislation are adhered to.

**Role Summary:** A typical role will provide technical & specialist support to internal and external customers. The tasks are more varied through individual contribution or as part of a team engaged in similar activities. Communication skills required to deal effectively with routine enquiries. The procedures and routines are well established with supervision being readily accessible.

Knowledge & Skills	Behaviours
<ul> <li>Knowledge and ability to support effective service delivery by undertaking a range of routine technical tasks and inspections to the required standard</li> <li>Organisational skills to plan own workload ensuring attention to detail</li> <li>Knowledge in the use and care of specialist/technical equipment</li> <li>Communication skills to deal effectively with routine enquiries and requests by providing information to others which requires explanation</li> <li>Numeracy skills required to carry out relevant calculations within area of work</li> <li>Digital skills to operate and maintain relevant systems and equipment necessary for completing assigned tasks</li> <li>Ability to understand and apply relevant Council policy and procedures and as appropriate, external regulations to area of work</li> <li>Ability to co-operate and comply with the Council's health and safety policy and arrangements</li> <li>Ability to co-operate and comply with the Council's civil contingencies policy and follow emergency plans</li> </ul>	<ul> <li>Committed to delivering high quality services in accordance with PKC Customer Service Standards</li> <li>Demonstrate confidentiality and integrity of all Council information</li> <li>Committed to treating colleagues and customers with dignity and respect in line with the Employee Code of Conduct</li> <li>Committed to promote and act as a role model on the Council's values on equality and diversity</li> <li>Demonstrate a commitment to learning, improvement and innovation</li> <li>Demonstrate a flexible approach to change and adapting to new ways of working</li> <li>Committed to being part of a safe working environment for themselves and others by observing safe working practices and the Council's Health and safety Policies and Procedures</li> <li>Committed to being part of a team which considers and implements actions to tackle climate change in their activities</li> </ul>