Message from Tayside Pension Fund

As you will be aware, measures are being put in place nationally to manage Coronavirus. Tayside Pension Fund will follow advice provided which may include our staff working from home. In this situation, we will be unable to provide our normal service via mail, telephone or in person visits to our office.

At this time, we may be unable to receive posted mail or print and post outward mail items, however we will be able to issue correspondence by secure email.

We would ask if you would be able to advise your employees of the steps we have taken and ask them if contacting us they can -

- Email: <u>pensions@dundeecity.co.uk</u>, we will try to respond as quickly as possible, but to be aware that this may take a little longer than normal.
- Phone: phones will continue to answered during normal office hours.

At this difficult time for all of us, the Pensions Team is striving to provide the best service possible to scheme members, pensioners and employers, however depending on further developments, it may be that we have to focus resources on critical tasks such as the payment of monthly pensions, retirement and death benefits.

We will keep you updated of any changes and our website <u>www.taysidepensionfund.org</u> will be updated of any developments.

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