## Educational Psychology Service Key achievements & impact 2023-24.

Over the course of 23/24 the EPS maintained its continued commitment to supporting the progress of the Education Plan through initiating, implementing and supporting

## **Development & Professional**





■ % of all PKC schools engaged

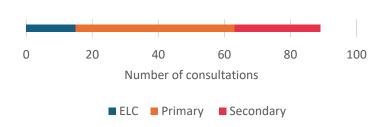
- Continued positive impact with High 5, Wave 3 & Precision Teaching.
- Development of a 'Staged Intervention Framework for Attendance' intervention guide.
- Production of Relationships & Behaviour infographics and education interventions mapping tool.
- Training in the Mentors in Violence Prevention programme, peer mediation in school & Circle of Connectedness.
- Development of a Social & Emotional Learning tool for Primaries.

## key areas of: Casework & Consultation

During 2023-24 the EPS saw ongoing increases in demand for consultation and casework, along with increases in parental placing requests and panel activity.

Sector	2022-23	2023-24	Increase (%)
Primary	463	637	38%
Secondary	212	333	57%
Total	681	970	42%

The consultation phoneline, continued to be utilised. It provided consultees with the time to talk, discuss supports and strategies and gave space to understand aspects of behaviour.



## **Service Self-Evaluation**

Qualitative, triangulated feedback on samples of casework highlighted the following outcomes of Educational Psychology involvement:

- Changes in planning and use of language leading to improved wellbeing.
- Improved attendance.
- Better relationships with staff and peers.

Feedback from the annual evaluative exercise showed that schools most valued the:

- Professional relationship with their Educational Psychologist.
- Effective communications.
- Support for individual situations.
- Liaison with parents.

'So useful to talk things through and have immediate ideas to try.'

'Just having an opportunity to provide a context and to ensure that I was getting it right for the child.'

'An opportunity to talk through issues affecting pupil, to discuss tried strategies and a fresh pair of eyes to look at the challenges and to make suggestions for me to try to improve the current situation.'

Development of resources on selective mutism.

**Quotes from Phoneline Feedback Surveys.**