

## Perth & Kinross Adult Protection Committee Minute

Friday 3<sup>rd</sup> February 2023 10:00 am Microsoft Teams

## ATTENDEES

Alison Fairlie (AF) Bill Atkinson (BA) Christopher Lamont (CL) Dave Henderson (DH) Grace Gilling (GG) Graeme Templar (GT) Iain Wilkie (IW) Isla Syme (IS) Jacqueline Pepper (JP) Julie Hutton (JH) Julie Wyllie (JW) Kenny Ogilvie (KO) Michelle Dow (MD) Susan Hunter (SH) Sheila McCole (SM) Susan Netherington (SN) Winnie Burke (WB) Christopher Jolly (CJ)

Service Manager, Social Work, PKC Independent Convener Strategic Lead for Mental Health, NHS Independent Sector Lead, P&K ASP Lead, NHS Tayside DI, Risk and Concern hub, Police Scotland Adult Protection Coordinator, P&K HSCP Adult Protection Adviser, NHS Chief Social Work Officer CEO, Independent Advocacy Manager, RDM Care Home Interim Head of Service, HSCP Service Manager, Housing Independent Vice-Convener Councillor, Perth City South Senior Admin for ASP, HSCP Care Inspectorate Service Manager (Business Planning and Performance)

## APOLOGIES

Amanda Welch Angie McManus Care Inspectorate AHP Lead P&K HSCP

## **Correspondence Members**

Alyson Paterson Brian Hutton Ewan Baird Daniel Smith Deborah Lally Erin Wilson Jenni Keenan Jennifer McOmish Louis Ford Raymond Birnie Sarah Rodger William Young Mental Welfare Commission Improvement Officer, ECS Scottish Fire & Rescue Service GP, NHS Perth College Capability Scotland PKAVS VAW Coordinator, Perth & Kinross Council Team leader, SAS Police Scotland Legal Manager, Legal & Governance Services, PKC Scottish Ambulance Service

Welcome and Apologies BA welcomed all to the meeting and apologies were noted as above. BA mentioned that there were some new attendees to the meeting: Isla Syme (shadowing), Chris Jolly and Dave Henderson.	
Minute of Adult Protection Committee (23.09.2022)	
BA provided an overview of the Minutes of previous meeting.	
IW advised that the APC 2022-2022 Bi-Ennial report is due to be shared at the full Council meeting next week and to IJB the week after.	
IW commented that updates to the APC Improvement plan would be provided at every second meeting and as such would be discussed in the next Committee meeting.	
There were no other comments made by Committee members and these were agreed.	
Minute of the Adult Protection Committee – Subgroup (19.01.2023)	
IW provided an overview of the Minutes of previous meeting.	
National Adult Protection Day	
IW highlighted that Monday 20 <sup>th</sup> February is Adult Protection Day and provided an overview of the activities proposed.	
1. Elected members briefing	
<ol> <li>Press statement</li> <li>Narrative for social media to support Bridge lights 20 Feb</li> </ol>	
4. Some social media messages to share	
<ol> <li>A link to the national ASP video just shared by the Scottish Gov <u>Seen something? Say something: help keep people safe from</u> <u>neglect on Vimeo</u></li> </ol>	
Angus Inspection Report	
BA highlighted that Angus APC was inspected recently. GG and GT were involved in the Angus inspection and can share some aspects of shared learning with our colleagues across Tayside.	
GG provided an overview of the report. Key messages were positive in terms of the partnership, in particular highlighting the work around the Financial Abuse Support team, and the role of the early screening group as part of their key processes.	
	<ul> <li>BA welcomed all to the meeting and apologies were noted as above. BA mentioned that there were some new attendees to the meeting: Isla Syme (shadowing), Chris Jolly and Dave Henderson.</li> <li>Minute of Adult Protection Committee (23.09.2022)</li> <li>BA provided an overview of the Minutes of previous meeting.</li> <li>IW advised that the APC 2022-2022 Bi-Ennial report is due to be shared at the full Council meeting next week and to IJB the week after.</li> <li>IW commented that updates to the APC Improvement plan would be provided at every second meeting and as such would be discussed in the next Committee meeting.</li> <li>There were no other comments made by Committee members and these were agreed.</li> <li>Minute of the Adult Protection Committee – Subgroup (19.01.2023)</li> <li>IW provided an overview of the Minutes of previous meeting.</li> <li>National Adult Protection Day</li> <li>IW highlighted that Monday 20<sup>th</sup> February is Adult Protection Day and provided an overview of the activities proposed.</li> <li>1. Elected members briefing</li> <li>2. Press statement</li> <li>3. Narrative for social media to support Bridge lights 20 Feb</li> <li>4. Some social media messages to share</li> <li>5. A link to the national ASP video just shared by the Scottish Gov Seen something? Say something: help keep people safe from neglect on Vimeo</li> </ul> Angus Inspection Report BA highlighted that Angus APC was inspected recently. GG and GT were involved in the Angus inspection and can share some aspects of shared learning with our colleagues across Tayside. GG provided an overview of the report. Key messages were positive in terms of the partnership, in particular highlighting the work around the Financial Abuse Support team, and the role of the early screening group as

National Improvement Programme	
P&K APC is represented on 3 national workstreams	
<b>Participation &amp; Involvement –</b> BA stated that this covered two aspects of participation and involvement of service users and carers. The first was about their involvement with the care planning for their family member and the second on how we involve them with the strategic planning and development of services	
The Group uses a self-improvement model framework to identify the main drivers on the areas to be worked on and he expects to see some examples of what is happening across the country in relation to this at the next meeting. Involvement of service users and carers has been a problem for PKC, but BA is hopeful that involvement with this group will enable all to pick up on positive examples from across the country.	
<b>Chronologies:</b> IW is part of the national chronology workshop. Whilst there is evidence that PKC uses chronologies, these are not always used consistently. Our own audit work and the findings from inspection supports this. The national workstream is not yet in a position to offer a panacea in relation who to make the recording and the use of chronologies more consistent. IW will continue to participate in these to consider what learning can be used from this group in our own improvement work.	
In addition, questions from the National Data Set are now including reference to Chronologies which will assist in making this an integral part of recording details not only in AP but in Adult Social Work too.	
<b>Self-Evaluation:</b> GG is co-chair of this workstream. Several sessions have taken place and although this involves people from across the country, it also makes it difficult to gain agreement on what the priorities should be. The group has started to identify 2 or 3 key areas that are common to all, along with a work plan. Team members have shared templates for different Self Evaluation activities which have been helpful.	
<ul> <li>The three areas are: <ul> <li>A toolkit to support self-evaluation activities</li> <li>How we undertake themed audits across geographical boundaries on key areas, for example the Transition age for children and young adults</li> <li>Trauma informed organisations and how that ties in with our Adult Protection self-evaluation activities</li> </ul> </li> </ul>	
Impact of the Cost of Living	
BA asked if, in view of the cost-of-living crisis affecting the country, whether there was anything the committee should be doing from an AP point of view.	
	<ul> <li>P&amp;K APC is represented on 3 national workstreams</li> <li>Participation &amp; Involvement – BA stated that this covered two aspects of participation and involvement of service users and carers. The first was about their involvement with the care planning for their family member and the second on how we involve them with the strategic planning and development of services</li> <li>The Group uses a self-improvement model framework to identify the main drivers on the areas to be worked on and he expects to see some examples of what is happening across the country in relation to this at the next meeting. Involvement of service users and carers has been a problem for PKC, but BA is hopeful that involvement with this group will enable all to pick up on positive examples from across the country.</li> <li>Chronologies: IW is part of the national chronology workshop. Whilst there is evidence that PKC uses chronologies, these are not always used consistently. Our own audit work and the findings from inspection supports this. The national workstream is not yet in a position to offer a panacea in relation who to make the recording and the use of chronologies more consistent. IW will continue to participate in these to consider what learning can be used from this group in our own improvement work.</li> <li>In addition, questions from the National Data Set are now including reference to Chronologies which will assist in making this an integral part of recording details not only in AP but in Adult Social Work too.</li> <li>Self-Evaluation: GG is co-chair of this workstream. Several sessions have taken place and although this involves people from across the country, it also makes it difficult to gain agreement on what the priorities should be. The group has started to identify 2 or 3 key areas that are common to all, along with a work plan. Team members have shared templates for different self Evaluation activities which have been helpful.</li> <li>The three areas are:     <ul> <li>A toolkit to support self-evaluation acti</li></ul></li></ul>

IW commented that this could be similar to the impacts of COVID in that it might not be immediately apparent but take some time before the effects are known.         SM commented that it is difficult to assess the impact right now, but she has seen from work with community groups that there is an increase in the need for warm spaces and community larders.         There is also the risk of vulnerable groups being more adversely affected by increasing costs in both food and heating.         SM then suggested that we could use the Adult Protection Day communications to highlight that vulnerable groups could be struggling and provide information to signpost where assistance can be provided.         KO advised that with heating your home being a priority at this time of year, along with Housing colleagues, they have identified some funding and is scoping out criteria for distribution. It had been thought that vulnerable people would be more likely to be admitted to hospital, but in fact, the majority of calls to the Access team have come from tenants who have suffered burst pipes due to the cold weather and being unable to heat their homes adequately and who are struggling to buy food. Support has been given by including pre-paid meter cards and food parcels.         Front line workers and carers are also looking for signs that people are not eating properly or heating their homes and flagging this up, as necessary. However, the cumulative effect of this may not become supports in place and how it can be obtained. Feedback has shown that this has been extremely useful and existed community groups to highlight that there is support available and how it can be obtained. Feedback has shown that this has been extremely useful in getting the message out to the community.         9       GG provided a brief update and advised tha						
<ul> <li>seen from work with community groups that there is an increase in the need for warm spaces and community larders.</li> <li>There is also the risk of vulnerable groups being more adversely affected by increasing costs in both food and heating.</li> <li>SM then suggested that we could use the Adult Protection Day communications to highlight that vulnerable groups could be struggling and provide information to signpost where assistance can be provided.</li> <li>KO advised that with heating your home being a priority at this time of year, along with Housing colleagues, they have identified some funding and is scoping out criteria for distribution. It had been thought that vulnerable people would be more likely to be admitted to hospital, but in fact, the majority of calls to the Access team have come from tenants who have suffered burst pipes due to the cold weather and being unable to heat their homes adequately and who are struggling to buy food. Support has been given by including pre-paid meter cards and food parcels.</li> <li>Front line workers and carers are also looking for signs that people are not eating properly or heating their homes and flagging this up, as necessary. However, the cumulative effect of this may not become apparent for 3-6 months yet and we will have to be aware of that.</li> <li>IW advised that the three-point test will still apply to someone who has not been able to safeguard themselves against the cost-of-living crisis. The Act will be used to safeguard someone if required. There are supports in place and IW has visited community groups to highlight that there is support available and how it can be obtained. Feedback has shown that this has been extremely useful in getting the message out to the community.</li> <li><b>9</b> RhS Update – GG</li> <li>GG provided a brief update and advised that it highlights the range of activities that NHS Tayside.</li> <li><b>Police Scotland Update – GT</b></li> <li><b>10</b> GT advised that there had been an increase i</li></ul>		might not be immediately apparent but take some time before the effects				
by increasing costs in both food and heating.         SM then suggested that we could use the Adult Protection Day communications to highlight that vulnerable groups could be struggling and provide information to signpost where assistance can be provided.         KO advised that with heating your home being a priority at this time of year, along with Housing colleagues, they have identified some funding and is scoping out criteria for distribution. It had been thought that vulnerable people would be more likely to be admitted to hospital, but in fact, the majority of calls to the Access team have come from tenants who have suffered burst pipes due to the cold weather and being unable to heat their homes adequately and who are struggling to buy food. Support has been given by including pre-paid meter cards and food parcels.         Front line workers and carers are also looking for signs that people are not eating properly or heating their homes and flagging this up, as necessary. However, the cumulative effect of this may not become apparent for 3-6 months yet and we will have to be aware of that.         IW advised that the three-point test will still apply to someone who has not been able to safeguard themselves against the cost-of-living crisis. The Act will be used to safeguard someone if required. There are supports in place and HW has visited community groups to highlight that there is support available and how it can be obtained. Feedback has shown that this has been extremely useful in getting the message out to the community.         9       NHS Update – GG       GG provided a brief update and advised that it highlights the range of activities that NHS Tayside are taking forward. GG also advised that her role has changed recently and now includes a public protection role.         8       Atan		<ul> <li>seen from work with community groups that there is an increase in the need for warm spaces and community larders.</li> <li>There is also the risk of vulnerable groups being more adversely affected by increasing costs in both food and heating.</li> <li>SM then suggested that we could use the Adult Protection Day communications to highlight that vulnerable groups could be struggling and</li> </ul>				
communications to highlight that vulnerable groups could be struggling and provide information to signpost where assistance can be provided.KO advised that with heating your home being a priority at this time of year, along with Housing colleagues, they have identified some funding and is scoping out criteria for distribution. It had been thought that vulnerable people would be more likely to be admitted to hospital, but in fact, the majority of calls to the Access team have come from tenants who have suffered burst pipes due to the cold weather and being unable to heat their homes adequately and who are struggling to buy food. Support has been given by including pre-paid meter cards and food parcels.Front line workers and carers are also looking for signs that people are not eating properly or heating their homes and flagging this up, as necessary. However, the cumulative effect of this may not become apparent for 3-6 months yet and we will have to be aware of that.IW advised that the three-point test will still apply to someone who has not been able to safeguard someone if required. There are supports in place and IW has visited community groups to highlight that there is support available and how it can be obtained. Feedback has shown that this has been extremely useful in getting the message out to the community.9NHS Update – GG GG provided a brief update and advised that it highlights the range of activities that NHS Tayside are taking forward. GG also advised that her role has changed recently and now includes a public protection role.10GT advised that there had been an increase in the volume of policing since the Christmas break and noted the increase in the volume of emotionally						
along with Housing colleagues, they have identified some funding and is scoping out criteria for distribution. It had been thought that vulnerable people would be more likely to be admitted to hospital, but in fact, the majority of calls to the Access team have come from tenants who have suffered burst pipes due to the cold weather and being unable to heat their homes adequately and who are struggling to buy food. Support has been given by including pre-paid meter cards and food parcels.         Front line workers and carers are also looking for signs that people are not eating properly or heating their homes and flagging this up, as necessary. However, the cumulative effect of this may not become apparent for 3-6 months yet and we will have to be aware of that.         IW advised that the three-point test will still apply to someone who has not been able to safeguard themselves against the cost-of-living crisis. The Act will be used to safeguard someone if required. There are supports in place and IW has visited community groups to highlight that there is support available and how it can be obtained. Feedback has shown that this has been extremely useful in getting the message out to the community.         9       NHS Update – GG         GG provided a brief update and advised that it highlights the range of activities that NHS Tayside.         Police Scotland Update – GT         10       GT advised that there had been an increase in the volume of policing since the Christmas break and noted the increase in the volume of emotionally						
<ul> <li>eating properly or heating their homes and flagging this up, as necessary. However, the cumulative effect of this may not become apparent for 3-6 months yet and we will have to be aware of that.</li> <li>IW advised that the three-point test will still apply to someone who has not been able to safeguard themselves against the cost-of-living crisis. The Act will be used to safeguard someone if required. There are supports in place and IW has visited community groups to highlight that there is support available and how it can be obtained. Feedback has shown that this has been extremely useful in getting the message out to the community.</li> <li><b>NHS Update – GG</b></li> <li><b>G</b> provided a brief update and advised that it highlights the range of activities that NHS Tayside are taking forward. GG also advised that her role has changed recently and now includes a public protection role.</li> <li><b>B</b>A thanked GG for her update and commended the public protection approach by NHS Tayside.</li> <li><b>Police Scotland Update – GT</b></li> <li><b>10</b> GT advised that there had been an increase in the volume of policing since the Christmas break and noted the increase in the volume of emotionally</li> </ul>		along with Housing colleagues, they have identified some funding and is scoping out criteria for distribution. It had been thought that vulnerable people would be more likely to be admitted to hospital, but in fact, the majority of calls to the Access team have come from tenants who have suffered burst pipes due to the cold weather and being unable to heat their homes adequately and who are struggling to buy food. Support has been				
<ul> <li>been able to safeguard themselves against the cost-of-living crisis. The Act will be used to safeguard someone if required. There are supports in place and IW has visited community groups to highlight that there is support available and how it can be obtained. Feedback has shown that this has been extremely useful in getting the message out to the community.</li> <li>NHS Update – GG</li> <li>GG provided a brief update and advised that it highlights the range of activities that NHS Tayside are taking forward. GG also advised that her role has changed recently and now includes a public protection role.</li> <li>BA thanked GG for her update and commended the public protection approach by NHS Tayside.</li> <li>Police Scotland Update – GT</li> <li>GT advised that there had been an increase in the volume of policing since the Christmas break and noted the increase in the volume of emotionally</li> </ul>		eating properly or heating their homes and flagging this up, as necessary. However, the cumulative effect of this may not become apparent for 3-6				
<ul> <li>GG provided a brief update and advised that it highlights the range of activities that NHS Tayside are taking forward. GG also advised that her role has changed recently and now includes a public protection role.</li> <li>BA thanked GG for her update and commended the public protection approach by NHS Tayside.</li> <li>Police Scotland Update – GT</li> <li>GT advised that there had been an increase in the volume of policing since the Christmas break and noted the increase in the volume of emotionally</li> </ul>		been able to safeguard themselves against the cost-of-living crisis. The Act will be used to safeguard someone if required. There are supports in place and IW has visited community groups to highlight that there is support available and how it can be obtained. Feedback has shown that this has				
<ul> <li>9 activities that NHS Tayside are taking forward. GG also advised that her role has changed recently and now includes a public protection role.</li> <li>BA thanked GG for her update and commended the public protection approach by NHS Tayside.</li> <li>Police Scotland Update – GT</li> <li>10 GT advised that there had been an increase in the volume of policing since the Christmas break and noted the increase in the volume of emotionally</li> </ul>		NHS Update – GG				
<ul> <li>approach by NHS Tayside.</li> <li>Police Scotland Update – GT</li> <li>10 GT advised that there had been an increase in the volume of policing since the Christmas break and noted the increase in the volume of emotionally</li> </ul>	9	activities that NHS Tayside are taking forward. GG also advised that her				
10 GT advised that there had been an increase in the volume of policing since the Christmas break and noted the increase in the volume of emotionally						
the Christmas break and noted the increase in the volume of emotionally		Police Scotland Update – GT				
	10	the Christmas break and noted the increase in the volume of emotionally				

	GT noted that some c when protection meas increase in this in the c The ongoing review of on: e.g. audits, quality There have been delay be resolved. In addition an IRD and try to overcomplicate matter something that should			
	GG agreed, and it is Angus.			
	IW advised that they involved in calling an l tightening up the criter			
АОВ	BA thanked everyone for their attendance and contribution and confirmed the next meeting is due to be held on 21 <sup>st</sup> April.			
<b>Date of meetings in 2023:</b> 3 <sup>rd</sup> February 21 <sup>st</sup> April 23 <sup>rd</sup> June 8 <sup>th</sup> September and 17 <sup>th</sup> November				