

How we will do this	What will we do?	Responsibilities and timescales	How we will measure how well we are doing	National Health and Wellbeing Outcomes delivered
<p>1. Maintain accurate reliable information across a range of digital and traditional media to ensure that carers have the information they need on a timely basis.</p>	<p>Continue to ensure that information is accurate and relevant. Carers pages on pkc.gov.uk will be updated and refreshed. PKAVS Carers Centre website updated with news regularly.</p> <p>Explore the potential for use of digital screens in medical and commercial settings and the use television advertising to inform carers about accessing support.</p> <p>Ongoing promotion in other community premises.</p>	<p>Lead Professional: Service Manager Strategic Lead Carers</p> <p>Target date: May 2023 with ongoing 6 monthly review</p> <p>Target date: March 2024 with ongoing 6 monthly review</p>	<ul style="list-style-type: none"> • Number of carers supported by PKAVS and Perth and Kinross HSCP. • Percentage of carers reporting they feel informed and able to access a range of information and advice. • Number of completed Adult Carer Support Plans/Young Carer Statements. • Percentage of ACSP outcomes met. • Number of responses to requests for information and advice. 	<p>People who work in Health and Social Care Services feel engaged with the work they do and are supported to continuously improve the information, support, care, and treatment they provide.</p> <p>Health and Social Care services contribute to reducing health inequalities.</p> <p>People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.</p> <p>People can look after and improve their own health and wellbeing and live in good health for longer.</p>
<p>2. Provide information about anticipatory care planning/emergency planning to every carer to increase the number of carers having emergency plans in place.</p>	<p>Continue to offer Emergency and Anticipatory Care Planning to carers to ensure that carers and those they care for are supported through changes in circumstances.</p>	<p>Lead Professional: SW South Locality Team Leader – Crieff</p> <p>Target date: Currently implemented with ongoing quarterly review</p>	<ul style="list-style-type: none"> • Number of Emergency Care Plans completed. • Referrals for POA/Training sessions on Power of Attorney. • Number of Carer Cards issued by HSCP. 	<p>Health and Social Care services contribute to reducing health inequalities.</p>

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<p>3. Work with partners to ensure there is relevant information about support for carers in minorities including (but not limited to) ethnic minorities, LGBT+.</p>	<p>Continue to work with local communities and partners to ensure that all carers are aware of their rights.</p>	<p>Lead Professional: Carers Centre Manager</p> <p>Target date: September 2023 implemented with quarterly review</p>	<ul style="list-style-type: none"> • Number of carers from ethnic minority backgrounds and other, minority groups. engaging with our services. • Translations available. 	