



7 WILL THE VEHICLE COME EXACTLY WHEN I WANT IT?

We will attempt to confirm a booking as close to your requested time as possible. However we may ask you to accept a time up to 1 hr earlier or later (except for appointment times) than the time you request.

8 CAN I BOOK MORE THAN ONE JOURNEY AT A TIME?

Yes, you can book outward and return journeys, or multiple journeys

9 CAN I USE IT TO CONNECT WITH REGULAR BUS SERVICES?

Yes, you can use the service to connect with local and express bus services

10 WHAT IS THE FARE?

Fares are the same as the buses, if you have a concession pass then please show it to your driver.

11 WHAT IF I DECIDE TO CHANGE MY PLANS?

Please phone the coordinator as soon as possible if you want to cancel or alter a booking



12 DOES THE SERVICE NEED A MINIMUM NUMBER OF PASSENGERS?

No. A journey will be operated for one passenger, however the coordinator is permitted to include additional passengers, up to the capacity of the vehicle to allow several passengers to travel together where appropriate. All children under the age of 13 must be accompanied by an adult for the whole journey.

13 WHAT IF I HAVE A COMMENT OR GENERAL ENQUIRY ABOUT THIS SERVICE?

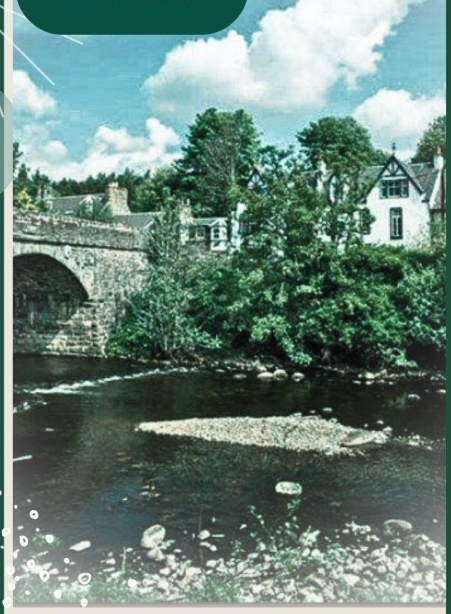
Please email, Kirkmichaelcommunitycare@gmail.com for all enquiries or comments, leave your name and number and someone will get back to you

This is a voluntary service, we will not tolerate any abuse of staff. We reserve the right to ban customers who do not comply.

The information in this leaflet is believed to be correct at the time of preparation but is not guaranteed. Alterations to services may occur at short notice and this cannot be updated. We will not accept liability for any loss, damage or inconvenience caused through error, omission or out-of-date information

KIRKMICHAEL COMMUNITY CAR INFORMATION

PHONE
07876 311013
TO BOOK
9AM - 6PM



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1 WHO CAN USE IT?

Just like an ordinary local bus service, it is available to all members of the public for any eligible journey.

The scheme will not convey school pupils whose journey purpose relates to attending any High school or local primary school at normal school start and finish times, including journeys feeding into existing school buses. Issues with school transport should be directed to Perth & Kinross Council.

2 HOW DO I BOOK IT?

Phone the coordinator at least 24 hrs prior to a weekday booking, all weekend bookings should be made by Friday 6pm. (every effort will be made to accommodate passengers making bookings at short notice)

You will need to state when you want to travel, where you are going to and from, journey purpose and a contact phone number.

If you have a fixed appointment you can book your journey up to four weeks in advance of the date of travel
All journeys for young people under 16 years of age must be booked by their parent/carer. All children under the age of 13 must be accompanied by an adult for the whole journey

3 WHERE CAN I USE THE SERVICE?

The community car will operate within the service area - see map. The furthest we will travel is Blairgowrie or Pitlochry.

4 WHEN IS THE SERVICE AVAILABLE?

The service will run Monday - Friday between 10am and 4pm. There is no service on the 24th, 25th, 26th and 31st of December or 1st and 2nd January in any year.

5 WILL IT PICK ME UP FROM MY HOUSE?

We will only travel on suitable roads, this will be at the drivers discretion. At the time of booking the exact pick-up point and destination should be agreed with the coordinator.

