Perth and Kinross Local Housing Strategy

2022-2027

Action Plan

1   Delivering Local Housing Strategy Outcomes

The Action Plan, activities and targets will be reviewed annually to ensure partners are able to respond flexibly to changes in need across Perth and Kinross. The LHS Outcomes identified to deliver LHS Priorities have been designed through the LHS development process and coproduced with partners and stakeholders from public, private and independent sectors. A full option appraisal was undertaken as part of the LHS development process which systematically assessed and prioritised the actions required to deliver LHS Outcomes in terms of impact, equalities, and maximising resources.

Full details of these LHS actions are detailed in the following Outcome Action Tables.

LHS Outcome 1: Providing more affordable homes to support liveable and sustainable communities

Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcome: Tayside HNDA 2022, Planning Advice Note (PAN) 2/2010: Affordable Housing and Land Audits, Perth and Kinross Local Development Plan, Scottish Planning Policy (SPP), 'A Place to Stay, A Place to Call Home: a Strategy for the Private Rented Sector in Scotland', Public Health Priority, Scotland's National Performance Network, Creating Places –A Policy Statement on Architecture and Place for Scotland, Designing Streets, Green Infrastructure: Design and Placemaking, Planning Advice Note 77: Designing Safer Places, Community Empowerment Act 2015, Place Standard, Town Centre First Principle, Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcome: National Planning Framework 4, National Transport Strategy 2, 2022 Tayside HNDA, Planning Advice Note (PAN) 2/2010: Affordable Housing and Land Audits, Perth and Kinross Local Development Plan, Scottish Planning Policy (SPP)

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target / End Point	Action Lead / Coordinator
1.1	Deliver PKC's affordable housing programme of 1,050 homes over the next five years	800 affordable homes (Target in LHS 2016-2021) Urban (53%) / Rural (47%) split	Affordable housing completions Monitor the Urban / Rural split to ensure representative distribution	• Achieve an average of 210 affordable housing completions each year • 70% Social Rent (735/1050) • 30% other affordable tenure (315/1050 - LCHO, MMR, Self Build) • Maintain 53% / 47% split across urban and rural areas	2027	Housing Strategy (Kevin Divin) Registered Social Landlords
1.2	Develop an Empty Homes Action Plan which targets investment in areas where housing pressure is evidenced	Current Empty Homes evidence Current pressure analysis and local housing systems analysis	Number of empty homes brought back into use	• Develop evidence base to demonstrate areas of housing pressure • Consultation with stakeholders and partners on action plan development • Develop and implement action plan	Ongoing 2024 2025	Place Development Housing (Martin Smith)
1.3	Maximise the potential to generate more homes through brownfield	Vacant and Derelict Land Register	Number of completions on brownfield regeneration sites	• Develop a register of potential brownfield regeneration sites	2023	Planning and Housing Strategy

	regeneration which encourages mixed developments and change of use for vacant properties	Housing Land Audit	Number of homes created as a result of use for vacant properties	• Develop a register of potential sites that would be suitable as housing subject to change of use	2023	(Brenda Murray)
				• Evaluate sites in line with SHIP criteria	Ongoing	Place Development
				• Carry out feasibility studies as required	Ongoing	Housing Strategy (Kevin Divin)
				• Deliver 50% affordable homes through brownfield regeneration and change of use for vacant properties	2027	
1.4	Seek opportunities to deliver a wider range of affordable housing options e.g., intermediate housing, LCHO and affordable self-build etc.	Average number of completions for each tenure per annum	Number of homes delivered by each tenure	• Carry out feasibility studies	Ongoing	Housing Strategy (Kevin Divin)
				• Identify and develop partnerships to deliver wider range of affordable housing options	Ongoing	Registered Social Landlords
				• Establish a Self-Build Register and identify self-build opportunities using the Development Management process.	2023	
				• Increase range of affordable housing options in rural areas working in partnership with private estates, landowners, developers, funders, and local communities	Ongoing	
				• Undertake a targeted Housing Needs Assessments Programme (HNAP) in rural settlements where tackling a lack of AH has been identified as a priority in Community Action Plans (CAPs)	Ongoing	

				• Work in partnership with rural housing specialists to enable Community Development Trusts to secure subsidy from Scottish Land Fund (SLF) and Rural Housing Fund (RHF), private and other funding sources to develop community-led housing projects	Ongoing	
				• Aim to deliver, via a community-led approach, up to 100 new affordable homes of various types and tenures that reflect HNAP outputs, to be delivered to Design Guide Standard over the period of the strategy	2027	
1.5	Continue to develop partnership working to ensure collaborative investment approach towards locality leadership and place planning processes through Community Action Plans and Local Place Plans	Existing community planning structures

Current partnership projects | Collaborative approaches to investment developed

Joint projects identified and progressed | • Evaluation of existing structures to identify opportunities that will empower local teams to make a difference within their communities | 2027 | Place Development

Planning and Housing Strategy (Nicola Sworowski) |
| | | | | • Develop and implement capacity building opportunities to support master planning, delegated decision making and budget management | Ongoing | |
| | | | | • Develop clear definitions for lifetime 20-minute neighbourhoods that enable partners, stakeholders, and investors to pursue placemaking which improves | 2026 | |

				connectivity through investment in physical, social, and digital infrastructure		
1.6	Embed the values of the Perth and Kinross Offer to ensure investment and commitment across Services to develop and deliver the LHS Action Plan	Existing structures and groups	Demonstrate delivery of Perth and Kinross Offer	• Develop and improve existing structures to pursue innovation in placemaking, master planning, construction innovation and housing design • Develop collaborative partnerships which test innovation in housing design and modern methods of construction	2023 Ongoing	Housing Strategy (Kevin Divin)
1.7	Planning policy to be developed through LDP3 where appropriate for Short Term Let (STL) control areas	Number of Short Term Lets by postcode district and HMA	Outcome of analysis of impact of STLs on Housing Pressures, House Price, PRS, ASB, Community, Amenities and Facilities, Tourism, Economy	• Complete feasibility study in relation to STL Control Area • Community Consultation • Local Development Plan Policy to be developed and implemented where appropriate for STL Control Areas	2023 2026	Planning and Housing Strategy (Nicola Sworowski)
1.8	Pursue a pro-active master planning approach to assist development of planning and development frameworks and use powers where necessary to acquire land and property	LDP2 and Housing Land Audit	Master Plans in place	• Use placemaking principles to engage urban and rural landowners, developers, and providers • Identify opportunities and adopt Master Planning approach to effective land supply where appropriate	Ongoing Ongoing	Planning and Housing Strategy (Nicola Sworowski) Estates

LHS Outcome 2: Providing a range of housing options that people can easily access, afford, and keep					
Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcome: Ending Homelessness Together Action Plan, Equally Safe -Scotland's Strategy for Preventing and Eradicating Violence Against Women and Girls and the Equally Safe Delivery Plan, Perth and Kinross Rapid Rehousing Transition Plan (Update January 2021), Scottish Social Housing Charter, Mobility Plan, Perth and Kinross Housing Contribution Statement					
Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target / End Point	Action Lead / Co-ordinator
2.1	Continue to develop and improve tailored debt advice and welfare assistance to households across Perth and Kinross to maximise financial inclusion	Existing services Number of households assisted	Services Provided Households assisted Income generated via assistance	• Review existing services provided and develop promotional opportunities to raise awareness of these	2024	Welfare Rights (Nicola Sutherland) Housing (Michelle Dow)
2.2	Develop a range of options that achieve a better match of households to homes	Current options	New and improved options available	• Review mutual exchange process and raise awareness • Review and enhance the tenant incentive scheme to encourage tenants of large properties to downsize	2023 2024	Housing (Martin Smith) Registered Social Landlords
2.3	Review existing evidence base and consider feasibility of Build to Rent models to deliver high quality, energy efficient market rent options	Existing Build to Rent Models	Review and feasibility study complete	• Complete review • Carry out feasibility study and evaluate findings	2024 2024	Housing Strategy (Kevin Divin)
2.4	Continue to work with partners to offer housing and support options to	Existing housing and support provision	Number of refugees and asylum seekers provided with	• Continue to respond and support requirements in relation to national programmes	Ongoing	Housing (Martin Smith / Jennifer Kent)

	refuges and asylum seekers in response to national dispersal and resettlement programmes	Current national dispersal and resettlement programmes	accommodation and support			
2.5	Enhance personalised transitional housing support to homeless households with moderate to high support needs from temporary or supported accommodation to settled housing	Existing house support provision Average number of households with moderate to high needs provided with support per annum	Model developed Number of households assisted	• Develop and implement model of enhanced personalised transitional housing support	2023	Housing (Martin Smith) HSCP Planning and Commissioning (Scott McGoldrick)
2.6	Increase engagement with private landlords in Perth and Kinross to improve awareness of proposed PRS reforms and funding options that may be available to invest in PRS homes e.g., Home Energy Scotland, interest free loans	Current Private Landlord engagement forums and opportunities Information source of reforms and funding options	Number of engagement opportunities provided Number of landlords supported Information source developed	• Develop and implement framework of engagement opportunities for private landlords • Develop robust information/knowledge hub in relation to reforms and funding options for PRS homes	2024/25 2024/25	Licensing (Karen Engelberts) Housing (Jennifer Kent)
2.7	Continue to improve and further develop the Council's approach to Rapid	RRTP 2022/23	Successful delivery of RRTP Housing options, support, and homeless prevention services	• Work in partnership to deliver RRTP • Lead role in continued development, implementation, and delivery of RRTP	Ongoing Ongoing	Housing (Martin Smith)

	Rehousing via the Home First model		materials available in range of accessible formats and channels	• Sustain or improve performance in relation to RRTP locally agreed targets for; o Number of homeless households waiting for an offer of secure accommodation o Average length of stay in temporary accommodation o Average homeless case duration	Ongoing
				• Provide communication materials in accessible formats to raise public awareness of available of housing options, support, and homelessness prevention services	2024
				• Review existing advice and information	2024/25
				• Identify communication formats and channels required	2024/25
				• Engage with stakeholders to understand requirements	2024/25
				• Develop and implement improved materials, formats, and channels of communication	2024/25

LHS Outcome 3: Delivering housing for people with varying needs						
Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcome: Public Health Priority, National Health and Wellbeing Outcomes, 2022 Tayside HNDA, Good Mental Health for All, Keys to Life, Age, Home and Community –The Next Phase, Scottish Strategy for Autism, Race Equality Action Plan, Site Standards -Scottish Government guidance on minimum sites standards and site tenants' core rights and responsibilities, Scottish Social Housing Charter, Improving the lives of Gypsy/Travellers 2019-21, Foundations for well-being: Reconnecting Public Health and Housing, Perth and Kinross Health and Social Care Partnership Strategic Plan 2019-2022 and 2020-25, Perth and Kinross's Housing Contribution Statement						
Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target / End Point	Action Lead / Coordinator
3.1	Ensure planning policy, placemaking and housing investment programmes contribute to improved and sustainable homes, outdoor space, health, and wellbeing for all households including those with varying needs	Local Development Plan

Number of Care and Repair Services Adaptations

SHIP completions

Common Allocations Policy | Delivery of SHIP including Independent Living projects

Delivery Care and Repair

Delivery of Adaptations

Housing Options advice and assistance provided

PKC New Build Design Guide | • Prepare LDP3 and PKC Mobility Strategy
• Effective review, referral, prioritisation, and promotion of Occupational Therapy (OT) provision for all tenures to support the delivery of property adaptations
• Develop information, advice, and support in relation to provision of housing and related services for older people and those with dementia which enhance independence
• Contribute to enabling greater tenure choice and avoid crisis interventions at a later stage by testing the development of flexible | 2023

2024

2025

2027 | Housing (June McColl / Nicola Lennon / Martin Smith)

HSCP / Independent Living Panel

Planning and Housing Strategy (Nicola Sworowski)

Housing Strategy (Kevin Divin)

Registered Social Landlords |

				tenure models and developing a housing options guide for older households and those with dementia	
				• Develop and implement Dementia Friendly design for social rented newbuild developments	2023/24
				• Encourage the pre-planning of PKC's property adaptations at the void stage to enable early management of adaptations budgets and programme	2023
				• Review Allocation Policy and Procedures	2024
				• Improvements to Gypsy Traveller sites including energy efficiency chalets and renewable energy sources.	2027
				• Engagement with developers to encourage more wheelchair accessible homes delivered through the Private Sector. All tenure wheelchair (Private) target to be considered for LDP3 for all sites.	2025

3.2	Continue to improve working relationships, training, collaboration and knowledge exchange on equalities, advice and care and support services to enable independent living across Perth and Kinross	Existing training and collaboration opportunities Existing knowledge exchange Register of information in relation to equalities, advice and care and support	Number of ILP meetings and matches Number of joint training opportunities Information/knowledge hub sharing Number of promotional opportunities to highlight ILP and Accommodation Guide to Independent Living	• Ensure all information and advice is available in accessible formats • Review Accommodation Guide to Independent Living • Develop information/knowledge hub of information and advice available • Identify joint training opportunities and support delivery of same • Identify collaboration opportunities across equalities, care, support, and independent living, carry out feasibility studies where appropriate and delivery of same where outcomes indicate these are required	2024 2024 2024 2024 2024	Independent Living Panel (ILP)
3.3	Work jointly with agencies to ensure future housing developments address barriers to employment and link to transport and childcare provision in the delivery of person-centred care and support services, with a focus on areas	Current workforce capacity Evidence bases in relation to transport and accessibility issues in remote rural areas 5%	Workforce capacity increased Evidence of improved transport and accessibility Increase in person-centred care and support in areas of deprivation and rural communities	• Update Housing Contribution Statement (HCS) • Progress core and cluster projects through Independent Living Panel which provide additional staff base / office space, and explore inclusion of other communal spaces	2024/25 Ongoing	Planning and Housing Strategy (Nicola Sworowski) Housing Strategy (Kevin Divin) HSCP (Zoe Robertson)

	of deprivation and rural communities	Rural communities HSCP Workforce Plan Housing Contribution Statement (HCS) PKC New Build Design Guide	Development of Independent Living projects Implementation / Adoption of PKC New Build Design Guide Implementation of PKC Mobility Strategy	• Work with delivery partners to ensure that all new affordable homes meet standards set out in 4.1 External Spaces of PKC Net Zero Design Guide/Perth and Kinross Standard 2023. • Take account of workforce capacity, transport and accessibility issues and site locations in preparation of LDP3 and 20 min neighbourhood analysis • Engage HSCP and Third Sector in promotion of PKC Mobility Strategy • Scope, develop and implement use of outreach and digital services	2027 2027 2024 Ongoing	Independent Living Panel (ILP) Mobility Strategy (Elliot Williamson) Registered Social Landlords
3.4	Continue to work collaboratively to promote the benefits, increase awareness and make better use of technology within a housing setting to enable people to live comfortably and independently in their own home	Current assistive technology in use within housing Number of households receiving assistive technology	Information/knowledge hub in relation to assistive technology Information and advice guide developed	• Develop information/knowledge hub in relation to assistive technology • Consider / create development of 'showcase' property to demonstrate assistive technology available	Ongoing Ongoing	HSCP TEC (Anthony Clark)

				• Develop and promote advice and information guide	2024	
3.5	All affordable homes are built to revised HfVN standard and New Build Design Guide, with a minimum 10% of all affordable homes being built to wheelchair and adaptable standard	Revised HfVN Standards Affordable Completions Average wheelchair completions per annum Existing flexible tenure models Need and demand for flexible tenure models	Completions built to revised HfVN Standards Wheelchair Completions Research and testing complete	• Implementation of revised HfVN standard and New Build Design Guide • 10% wheelchair homes delivered • Determine future targets across all particular requirements through collaboration with key partners and service users (person centred) • Test and research flexible tenure models for households with varying needs to create individual housing journeys as their needs and circumstances change	2023 Ongoing Ongoing Ongoing	Housing (Nicola Lennon) Housing Strategy (Kevin Divin) Registered Social Landlords
3.6	Consider widening the Buyback Scheme to purchase 'particular / adaptable homes' for households with varying needs to ensure existing adapted properties are matched to households with specific requirements	Number of households whose needs are currently unable to be met	Number of properties purchased to meet identified need Number of households receiving 'particular / adaptable homes' that meets their needs	• Review scope of Open Market Purchase Scheme to include purchases of 'particular / adaptable homes' which are non-ex-Council properties • Identify existing adapted properties on open market for sale	2023 2024	Housing Strategy (Kevin Divin)

				• Identify existing private sector properties with adaptations	2024	
				• Identify number and location of households whose needs cannot be met through existing social rented stock or by an in-situ solution	2024	
3.7	Work with Gypsy/Traveller community members to have a better understanding of their accommodation needs and preferences and explore and develop workable solutions	HNDA Specialist Provision Chapter Scottish Government GT Count Local authority GT Information (LA Sites, Unauthorised Encampments etc) Forthcoming Gypsy Traveller Action Plan	Number of engagement opportunities Improved understanding of needs and preferences Workable solutions in place	Update the Gypsy Traveller Action Plan: • Continue to develop engagement opportunities with GT community • Organise engagement events/surveys • Scope out accommodation needs and preferences along with solutions • Pilot delivery of proposed solutions where feasible • Pursue the establishment of a transient site for Gypsy Travellers	2023 Ongoing Ongoing 2024 2024-27 2027	Housing (Michelle Dow) Environmental Health (Kirsty Steven) Equalities (David McPhee)
3.8	Continue to improve PKC's central housing database (NEC Housing) with information of all existing property adaptations and	NEC Housing Property Information	Improved intelligence gathering and reporting via NEC Housing	• Continue to gather intelligence and populate NEC Housing with existing property adaptations and accessibility features	Ongoing	Performance and Business (Linda Montgomery) Housing (Jennifer Kent)

	accessibility features to maximise the use of limited resources and match suitable properties to appropriate households			• Enhance processes and procedures to ensure that the allocation of properties takes account of system-based intelligence about adaptations and accessibility features	2024	

LHS Outcome 4: Delivering quality homes with affordable warmth, zero emissions and SMART Technology						
Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcome: Local Heat and Energy Efficiency Strategies (LHEES), Sustainable Housing: Fuel Poverty and Climate Change Advice Note, Scottish Government's Energy Efficient Scotland Route Map, Fuel Poverty (Targets, Definition, and Strategy) (Scotland) Act 2019, Climate Action Plan (December 2021), Scottish Housing Quality Standard, Energy Efficiency Standard for Social Housing, Scottish Social Housing Charter, Scottish House Condition Survey, Local House Condition Survey (Council Sector)						
Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target / End Point	Action Lead / Co-ordinator
4.1	Support implementation of Perth and Kinross Local Heat and Energy Efficiency Strategy (LHEES)	Current Projects LHEES Delivery Plan Energy Efficiency of Council housing stock Energy Efficiency of PRS Properties Current funding opportunities	Delivery of Actions within LHEES Delivery Plan	• LHEES Delivery Plan Developed • Work in partnership to deliver identified projects and contribute to delivery and implementation of LHEES Delivery Plan • Improving energy efficiency across all tenures by maximising the use of national funding programmes	2023 Ongoing Ongoing	Climate Change and Sustainable Development (Divindy Grant / Shelley McCann)
4.2	Expand capacity of energy and fuel poverty advice services and improve availability of information on fuel poverty and energy efficiency measures available	Current information on support services/sign posting in relation to energy efficiency and	Improved information and advice Accessibility, format and channels for advice and information	• Target advice and support for landlords on how to access sources of funding combined with enforcement of the new standards when they come in • Target income maximisation and fuel	Ongoing Ongoing	Housing (Nicola Lennon / Jennifer Kent) SCARF The HEAT Project

		property condition Current supports in relation to energy efficiency and property condition Number of households currently accessing information	Number of households accessing information and advice	poverty support to households living in PRS • Deliver heating and energy efficiency advice and support directly and through partners as aligned with the LHEES • Explore existing data and insight to develop a risk framework to households who are financially vulnerable and offer appropriate support • Develop process to record number of households accessing information and advice	Ongoing Ongoing 2024	Energy Advice Network Child Poverty (Margaret Lynch) Data Services (Ewan Walker)
4.3	Build an understanding of the current and future skills and training requirements to "green" the construction sector to ensure we can deliver quality homes with affordable warmth, zero emissions and SMART technology. Work in partnership with the CITB, local construction companies and	To be developed	To be developed	• A number of studies are underway at a national and regional level to review the Green Skills opportunity and to define what is required for various sectors including construction. Once these have reported and further analysis has been undertaken at a local level more milestones can be determined.	Ongoing / 2027	Alison Seggie (Employability) Housing (Nicola Lennon / Elaine Ritchie / June McColl) Registered Social Landlords Housing Strategy (Kevin Divin) Climate Change and Sustainable

	training providers including Perth UHI to ensure Perth and Kinross is well placed to provide appropriate re-skilling and training opportunities.					Development (Divindy Grant)
4.4	Target investment to homes based on evidence and intelligence gathered	Identify existing information (Home Analytics, SHQS sources and information provided)	Forthcoming Information sources identified (LHCS, Housing IoT data, 2022 Census, Cold Home App data, etc.) Improved intelligence (Gypsy Traveller Consultation, energy advisors intelligence etc.)	• Identify and quantify existing information sources • Integrate existing and forthcoming information sources • Improve understanding of intelligence available, identify gaps and solutions to address these • Develop a delivery framework, integrating the outputs of the Risk framework in Action 4.2 • Wider policy review update to map national and local policies, targets and strategies that are linked to, impact, or could be impacted by LHS (including LHEES, Smart Local Energy Systems (SLES), LDP, Local Area Energy Plans (LAEP) etc	2023 2023 2023 2023 2023	Housing (June McColl / Nicola Lennon) Climate Change and Sustainable Development (Divindy Grant / Shelley McCann)

				• Align evidence underlying these policies to support policy integration and delivery	2023	
4.5	Undertake a review of the Council's Scheme of Assistance for private homeowners considering legislative changes	Scheme of Assistance Number of households assisted annually Average Annual Spend	Scheme of Assistance Reviewed Number of households assisted Annual Spend	• Review Scheme of Assistance	2024	Housing (June McColl) Environmental Health (Kirsty Steven) Missing Shares Officer
4.6	Build new affordable housing to enhanced energy efficiency standards and encourage private developers to do so too	Newbuild completions (SR and Private) Newbuild completions to Gold Standard (SR and private) LDP	Newbuild completions (SR and Private) Increase in newbuild completions to Gold Standard (SR and private)	• Implement Design Guide to ensure all new affordable housing meet Gold Standard • Ensure Design Guide continues to meet SG guidance on sustainability standards and principles	2023/24 2027	Housing (Nicola Lennon) Housing Strategy (Kevin Divin)
4.7	Work with Scottish Government and other agencies to improve digital infrastructure particularly in rural communities	Existing digital connectivity across rural communities	Increased number of rural households digitally connected	• Explore digital infrastructure opportunities in rural communities	Ongoing	Community Planning (Lee Haxton) Economic Development (Graham Pinfield) Housing (Michelle Dow)

4.8	Take action to ensure that housing is resilient to the possible effects of climate change and flooding, and makes a positive contribution to reducing the risks and impacts of flooding and climate change in the longer term	Existing flood and climate change position within PKC	Risk assessment of flooding and climate change in relation to Housing complete Mitigations identified and action plan developed	• Understand existing flood and climate change risks • Identify mitigations and develop and implement action plan • Ensure Design Guide continues to reflect ongoing challenges as a result of climate change	Ongoing Ongoing Ongoing	Structures and Flooding (Peter Dickson) Housing (June McColl) Scottish Flood Forum
4.9	Develop and deliver exemplar pilot projects that incorporate net zero planning across a range of sectors including fabric first, retro fitting and transport planning etc.		Identify potential partners and projects Pilot exemplar projects	• Identify potential partners and projects • Explore feasibility of potential projects • Pilot feasible projects and evaluate findings	Ongoing Ongoing 2024-27	Housing (Nicola Lennon) Housing Strategy (Kevin Divin)
4.10	Set out plans to address any local authority domestic stock where abeyances (delayed works due to human or social factors) or exemptions are applied, to meet the Scottish Housing Quality Standard (SHQS)	SHQS Performance 2021/22 Existing abeyances Existing exemptions	Improved SHQS Performance Reduction in abeyances Reduction in exemptions	• Develop and implement plan for addressing SHQS abeyances (for social reasons) and exemptions (subject to technical, disproportionate cost or legal reasons) in Council stock	Ongoing	Housing (Nicola Lennon) Registered Social Landlords

4.11	Use the learning from the existing Internet of Things pilot 'Monitoring temperature humidity and CO2 in 50 homes to help tenants manage their energy, reduce fuel poverty and maintain their homes well' with a view to scale it up.	Pilot learning collated	Scaled-up Plan developed	• Scaled-up plan approved • Scaled-up plan implemented	2024 2026	Housing (June McColl) Tenant Liaison Officer
4.12	Facilitate the delivery of low-cost, high-speed broadband into social housing in partnership with the private sector and investors using fibre infrastructure roll-out.	TBD	% of social housing with access to gigabit-capable broadband	• 10% of social housing by • 25% of social housing by • 50% of social housing by • 60% of social housing by	2024 2025 2026 2027	Economic Development (Graham Pinfield) Registered Social Landlords