



Equality and Fairness Impact Assessment (EFIA) Form and Guidance

If the 'policy or practice'* you are developing or going to develop is assessed as relevant after undertaking the online screening process (the Impact and Value Assessment) - that is, it will have an impact on people – you should complete an Equality and Fairness Impact Assessment (EFIA).

This form (which includes accompanying guidance) should be completed.

*see full definition on page 5

EFIA – Guidance

The purpose of the EFIA is to ensure that decision makers are fully informed, at a formative stage in the decision-making process.

Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Under Part 1 of the Act 'The Fairer Scotland Duty', the Council is required to actively consider how it can reduce inequalities of outcome caused by socioeconomic disadvantage, when making strategic decisions.

The online Impact and Value Assessment (IVA) has been developed within the Council to assess all proposals against criteria for reducing poverty and socio-economic disadvantage, eliminating discrimination, advancing equality of opportunity, and fostering good relations between equality groups.

The IVA should first be used at the initial stages of proposal development to **screen** the proposal for any likely positive or negative effects in relation to equality, fairness and human rights. After completing the IVA, it should be evident if your proposal is likely (or not) to have significant implications for: reducing poverty and socio-economic advantage, eliminating discrimination, advancing equality of opportunity, and fostering good relations between equality groups. **If the screening process identifies that there are implications, the IVA will direct you to undertake a full Equality and Fairness Impact Assessment (EFIA).**

When should I carry out an EFIA?

In order to fulfil our general duty, it is critical that all services conduct an EFIA in the following circumstances:

- > **All** significant policies, strategies and projects* should have as a minimum an EFIA screening inbuilt as part of the risk assessment process.
- > **All** budget options for each financial year will require to be EFIA screened. (It is possible to group individual options if they relate to one particular service area)
- > **All** Reports to Committee now require Equalities Impacts to be reported either as a screening or full EFIA. Significant service reforms **may** require a Full Report to be completed, or as a minimum, a justification in a Screening Report as to why the Full Report was unnecessary.

Equality and Fairness Impact Assessment Screening

A screening can be undertaken as part of a scoping exercise prior to a full report, or it can stand alone as final summary if no significant Equality and Fairness Impacts are identified or arise subsequently in the policy or plan implementation. This is done using the online Impact and Value Assessment.

Equality and Fairness Impact Assessment Full Report

A full report (using this form) should be conducted where a Screening indicates an area or areas that require more detailed consideration.

*see full definition on page 5

Stage 1: Screening

As noted above, a screening should ideally be carried out at the outset of a policy, service reform, or budget proposal* in order to embed consideration of equalities and fairness at the earliest part of the project plan or process.

In order to complete screening please follow the guidance provided within the online [Impact and Value Assessment](#).

A Screening Report should be conducted prior to identifying if a Full Impact Assessment is required, and the findings of the report should inform the introduction to the assessment; and provide the context and background, to outline the purpose and direction of the Full Impact Assessment.

Stage 2: Full Impact Assessment

If there are any areas that arise as part of the screening process that require further investigation or highlight areas of concern with regard to likely impacts across any or all protected characteristics, then a Full Impact Assessment report be conducted.

*see full definition on page 5

EFIA Form

Complete this for all relevant policies

'Relevant' means it will have an impact on people

'Policy or practice' - see definition below

Definition of policy or practice for the purposes of EFIA:

For the purposes of an EFIA the term 'policy or practice' covers Service delivery and Employment. This can include a Policy, a Plan, a Strategy, a Project, a Service Review, a function, practice or service activity or a Budget option.

Section 1: Policy details (see definition of 'Policy' or 'Practice' above)

Name of Policy or Practice:

Missing Shares Service

Service and Division/Team:

Environmental Health

Owner/Person Responsible (include your name and position):

Kayleigh Campbell – Missing Shares Officer

Impact Assessment Team (include your names and positions). This team can consist of two people or more as appropriate:

Kirsty Steven – Principal Officer, Environmental Health

Kayleigh Campbell – Missing Shares Officer

Is the 'policy' or practice' being impact assessed new or existing? Please tick the appropriate box below to indicate.

☐ New

☒ Existing

What are the main aims of the policy or practice:

Support tenement property owners to undertake common repairs in their shared buildings. PKC Missing Shares Service assists owners with all aspects of the organisation of common repairs, including, where needed, financial support. This provision assists owner occupiers, private sector landlords and commercial property owners, and impacts building residents such as families, private tenants, social sector tenants in mixed tenure buildings and small businesses.

Who are the main target groups/beneficiaries?

Tenement Property Owners

What are the intended outcomes of the policy or practice?

Improve building condition in Perth and Kinross and support owners through advice, practical assistance and financial assistance with relation to common repairs.

Section 2: Information gathering

You should list here the sources of information used to assess the impact of the relevant policy or practice. This can include local sources such as reports, information and data, relevant partners' information, data and reports, other Council's relevant information, data and reports, national information, research outcomes, data profiles and any other evidence which has led to the development of this policy. You may wish to refer to Appendix 1 for reference when gathering information relating to Equality Monitoring Data.

Information/Evidence gained and used to shape this policy or practice	List details, source and date (continue on a separate sheet if necessary – tick to indicate this has been done ☐)
Community consultation/involvement outcomes from earlier contacts - this usually includes formally arranged contact with individuals or community, voluntary sector and other relevant interest groups	Pilot Missing Shares projects – North William Street and Atholl Street
Employee involvement/consultation feedback (such as survey, focus groups)	Building Condition Working Group
Research and information list main sources	Housing (Scotland) Act 2006 Tenements (Scotland) Act 2004
Officer knowledge and experience	Missing Shares Officer – 4 years of experience to date
Equality monitoring data	
Service user feedback (including customer contact, services and complaints)	Service User Feedback exercise carried out in 2023 and ongoing
Partner feedback	
Other - this may be information gathered in another Council area, nationally or in partner organisations which is considered to have relevance	Consultation with Edinburgh and Glasgow City Council's when introducing the service

Section 3: Consultation/Involvement

Consultation with key stakeholders can be undertaken throughout the whole of the equality and fairness impact assessment process. This section can include details of outcomes from current, earlier or ongoing consultation/involvement activities. This activity **can also** help to **reach people not previously involved** with these processes, but who will be affected by this policy or practice when it is implemented.

The Consultation/Involvement process can also help **identify or agree changes** that need to be made to ensure the policy or practice will be inclusive when implemented.

The Equalities Team Leader (Equalities@pkc.gov.uk) may be able to provide advice relating to potential contact with consultees from equality protected characteristic groups via existing mechanisms such as the Community Equalities Advisory Group (CEAG) or Equalities Strategic Forum.

A summary of the replies received from individuals and stakeholders consulted/involved. Include any previous feedback or complaints relating to equality and diversity issues and the policy or practice currently being assessed.

Equality-protected characteristic	Specific characteristics	Date	Outcome of consultation/involvement (continue on a separate sheet if necessary – tick to indicate this has been done ☐)
Age	Older people (65 years and over)	30 Sep 2025	Several owners approaching or in retirement with limited income has positively engaged with the service and used the Missing Shares procedure to support their contribution to the cost of repairs, also any owners with low/no IT skills can access paper copies of all documents.
	Younger people (16 to 64 years)	30 Sep 2025	The outcome of service engagement by owners within buildings where children live significantly impacts the health and wellbeing of all building residents and development potential of the children within the building.
	Children (0 to 16 years)		
	Looked-after children (corporate parenting)		

Equality-protected characteristic	Specific characteristics	Date	Outcome of consultation/involvement (continue on a separate sheet if necessary – tick to indicate this has been done ☐)
Disability	Physical disability	30 Sep 2025	The service works with owners engaging with the service to access all information and procedural documents by ensuring all documents are created with accessibility features and the officer providing in person or virtual assistance to support owners.
	Sensory impairment	30 Sep 2025	The service works with owners engaging with the service to access all information and procedural documents by ensuring all documents are created with accessibility features and the officer providing in person or virtual assistance to support owners.
	Mental Health	30 Sep 2025	The stress of organising common repairs has a significant impact on owners' mental health; many owners have described the alleviation of this impact through engagement with this service.
	Learning Disability	30 Sep 2025	The service works with owners engaging with the service to access all information and procedural documents by ensuring all documents are created with accessibility features and the officer providing in person or virtual assistance to support owners.
Gender Reassignment	Male transitioning to female	30 Sep 2025	All owners, residents, agents and family members who engage with this service are treated fairly and equally regardless of gender, race, religion or orientation. Where any individual expresses any of these protected characteristics as a barrier to communicating with other owners or engaging with the organizational process, all efforts are made to protect them from harmful interactions
	Female transitioning to male		
Marriage/Civil Partnership	Women		

Equality-protected characteristic	Specific characteristics	Date	Outcome of consultation/involvement (continue on a separate sheet if necessary – tick to indicate this has been done ☐)
	Men		at all times. The support provided by this service is flexible and individualised to suit each owners' needs and achieve the most positive outcome for all involved.
	Same-sex couple (male)		
	Same-sex couple (female)		
Pregnancy/ Maternity/Paternity	Women		
	Men (Paternity)		
Race	View the list of categories used in Scotland's Census		
Religion/Belief	View the list of categories used in Scotland's Census		
Sex	Female		
	Male		
	Other gender identity		
Sexual Orientation	Lesbian		
	Gay		
	Bisexual		

Equality-protected characteristic	Specific characteristics	Date	Outcome of consultation/involvement (continue on a separate sheet if necessary – tick to indicate this has been done ☐)
Socio-economic (fairness)	Options detailed in Appendix 2	30 Sep 2025	This service directly supports owners with low access to income for the purposes of contributing to the cost of common repairs. The repayment process has been designed in line with legislative requirements in order to ensure maximum flexibility so all owners can arrange a repayment schedule to suit their individual financial situation, including and amendments to the arrangement required throughout the repayment term where there are changes to the individual's financial circumstances. Also, any owners with low/no IT skills can access paper copies of all documents.

Section 4: Details the positive and/or negative impacts or tick to indicate no impact

Key questions to address

The Assessment should highlight areas of interest covering the following:

- > positive and negative impacts across all protected characteristics
- > scale of the impact: an indication of the degree of potential impact, and whether this is judged to have a high, medium or low impact potential
- > anticipated duration of the impact if relevant
- > whether there is a specific differential impact to a particular protected characteristic or characteristics
- > or if the impact is more wide ranging and general in its effect
- > whether any impacts identified would/could be mitigated by an amendment to the policy, practice budget decision or service reform proposal

This information will be indicated by activities at Section 2 and Section 3 above.

Equality-protected characteristic	Specific characteristics	Positive impact (it could benefit the group concerned)	Negative impact (it could disadvantage the group concerned)	No impact
Age	Older people (65 years and over)	Financial Support		
	Younger people (16 to 64 years)	Improvement in health and wellbeing, and development		
	Children (0 to 16 years)			
	Looked-After Children (Corporate Parenting)			

Equality-protected characteristic	Specific characteristics	Positive impact (it could benefit the group concerned)	Negative impact (it could disadvantage the group concerned)	No impact
Disability	Physical disability	Support to access services		
	Sensory impairment			
	Mental health			
	Learning disability			
Gender Reassignment	Male transitioning to female	Equal opportunities to access the service with protection from harmful interactions		
	Female transitioning to male			
Marriage/Civil Partnership	Women			
	Men			
	Same-sex couple (male)			
	Same-sex couple (female)			
Pregnancy/ Maternity/Paternity	Women			
	Men (Paternity)			

Equality-protected characteristic	Specific characteristics	Positive impact (it could benefit the group concerned)	Negative impact (it could disadvantage the group concerned)	No impact
Race	View the list of categories used in Scotland's Census			
Religion/Belief	View the list of categories used in Scotland's Census			
Sex	Female			
	Male			
	Other gender identity			
Sexual orientation	Lesbian			
	Gay			
	Bisexual			
Socio-economic (fairness)	Options detailed in Appendix 2	Financial support and flexible repayment		

Section 5: Recommendations and actions

As a result of this equality impact assessment, please **clearly describe practical actions** you plan to take to:

- ☐ reduce or remove any identified **negative impact**
- ☐ promote any **positive impact** or
- ☐ **gather** further information/evidence

Equality-protected characteristic	Specific characteristics	Action	Who is responsible	Date for completion
Age	Older people (65 years and over)	*Applies to all Carry out equalities survey for all service users to identify any areas to be addressed	Kayleigh Campbell	30 Sep 2026
	Younger people (16 to 64 years)			
	Children (0 to 16 years)			
	Looked-After Children (Corporate Parenting)			
Disability	Physical disability			
	Sensory impairment			
	Mental health			
	Learning disability			

Equality-protected characteristic	Specific characteristics	Action	Who is responsible	Date for completion
Gender reassignment	Male transitioning to female			
	Female transitioning to male			
Marriage/Civil Partnership	Women			
	Men			
	Same-sex couple (male)			
	Same-sex couple (female)			
Pregnancy/ Maternity/Paternity	Women			
	Men (Paternity)			
Race	View the list of categories used in Scotland's Census			
Religion/Belief	View the list of categories used in Scotland's Census			
Sex	Female			

Equality-protected characteristic	Specific characteristics	Action	Who is responsible	Date for completion
	Male			
	Other gender identity			
Sexual orientation	Lesbian			
	Gay			
	Bisexual			
Socio-economic (fairness)	As detailed in Appendix 2			

Section 6: Outcomes

When the evidence has been considered in relation to the proposed Policy, Practice, Project, Service Reform or Budget Option, it will be apparent what the likely impacts are. The type, scale, duration, and specificity of the likely impacts will inform the direction of the outcome of the EFIA.

There are four potential outcomes as follows:

1. No major change required, the Policy, Practice, Project, Service Reform or Budget Option is robust and can continue without amendment
2. Continue the Policy, Practice, Project, Service Reform or Budget Option. A justification is required for continuing despite the potential for adverse impact
3. Adjust or Amend the Policy, Practice, Project, Service Reform or Budget Option. Remove barriers, make changes to better advance equality or remove or mitigate negative impact
4. Stop, or Remove the Policy, Practice Project, Service Reform or Budget Option if adverse effects cannot be justified and cannot be mitigated.

No major change required

Section 7: Authorising the assessment

The following signatures are required:

Lead Officer Responsible

Signed by hand

Name Kirsty Steven

Date 2 October 2025

Quality Assured by Perth and Kinross Council Equality and Fairness Impact Assessment trained officer (within service)

Signed via email

Name David McPhee

Date 1 October 2025

Section 8: Publishing the assessment

The completed and authorised EFIA should be added to your Service pages on the internet.

Date action completed: 2 October 2025

Date for review of EFIA: 2 October 2026

Section 9: Committee reporting

Ensure your Committee **report** to accompany this policy **includes information** about any **actions** taken to reduce or remove **negative impacts** identified, or include any **positive impacts** expected when the policy is implemented.

Section 10: Review and monitor

Note of action required (from Section 5)

Date completed

Note of action required (from Section 5)

Date completed

Note of action required (from Section 5)

Date completed

Add more sections as required

Appendix 1: Equality monitoring data guidance

The Equality-Protected Characteristics in our area

There are nine protected characteristics in the Equality Act and these are disability, sex, race, sexual orientation, gender reassignment, age, marriage and civil partnership, pregnancy and maternity and religion and belief.

The [Scottish Government Equality Evidence Finder](#) is updated twice a year with data surrounding equality evidence from a wide range of policy areas. Some key local statistics should be noted:

Disability: 28% of the Perth and Kinross population consider themselves to have a long-term physical or mental health condition, compared to 22% for Scotland overall. (Scottish Household Survey 2016)

Sex: 49% of the Perth and Kinross population identify as male, the same as Scotland overall. (Scottish Household Survey 2016)

Race: 98% of the Perth and Kinross adult population classify themselves as 'White', compared to 96% for Scotland as a whole. (Scottish Household Survey 2016)

Sexual orientation: 99% of the Perth and Kinross adult population identify as Heterosexual, compared to 98% for Scotland overall. (Scottish Household Survey 2016)

Gender reassignment: The Registrar General for Scotland maintains a Gender Recognition Register in which the birth of a transgender person whose acquired gender has been legally recognised is registered showing any new name(s) and the acquired gender. This enables the transgender person to apply to the Registrar General for Scotland for a new birth certificate showing the new name(s) and the acquired gender. The Gender Recognition Register is not open to public scrutiny. Local information is not available. (NRS Registration Division 2016)

Age: Young people under 16 currently make up 16% of the population in Perth and Kinross, compared to the national average of 17%. People aged 65 years and over account for 23% of the total population, higher than the national average of 19%. By 2039 this proportion is set to increase to 30%. (ONS Population data)

Marriage and civil partnership: 58% of the Perth and Kinross adult population are married or in a civil partnership, compared to 47% for Scotland as a whole. (Scottish Household Survey 2016)

Pregnancy and maternity: In 2016, the birth rate was 53.5 per 1,000 women aged 15 to 44 years. In other words, broadly 5.4% of women of childbearing age were pregnant in 2016 in Perth and Kinross, compared to 5.2% for Scotland as a whole. (NRS Vital events 2016)

Religion and belief: 52% of the Perth and Kinross adult population consider themselves to have a religious belief, compared to 49% for Scotland as a whole. (Scottish Household Survey 2016)

National data sources have been used to provide this information but it should be noted that the Scottish Household Survey is only based on a sample of respondents so variations may not be statistically significant.

Appendix 2: Socio-economic (Fairness)

Socio-economic disadvantage:

- Low Income (in comparison to most others) – can be measured in a range of ways, eg relative poverty (after housing costs) looks at number of individuals living in households with incomes below 60% of UK median income. Statistics on absolute poverty (household living standards over time) and persistent poverty (where households live in poverty for 3 years out of 4) are also available. Poverty statistics can also be broken down by gender, disability, ethnicity, tenure and urban/rural.
- Low/No Wealth – having access to wealth, eg financial products, equity from housing and a pension, provides some protection from socio-economic disadvantage. Single adult households (including single parent households) have very high risks of low wealth; households with lower educational qualifications and in routine or manual occupations have significantly higher risks of low wealth.
- Material deprivation – refers to households being unable to access basic goods and services and tends to focus on families with children.
- Area deprivation – living in a deprived area can exacerbate negative outcomes for individuals and households already affected by issues of low income.
- Socio-economic background – the structural disadvantage that can arise from parents' education, employment and income (ie social class) is more difficult to measure.
- Inequalities of outcome – any measurable differences for communities of interest or communities of place such as:
 - poorer skills and attainment
 - lower quality, less secure and lower paid work
 - greater chance of being a victim of crime
 - lower healthy life expectancy
 - less chance of a dignified and respectful life
- Communities of Place – refers to people who are bound together because of where they reside, work, visit or otherwise spend a continuous proportion of their time. Poverty is often hidden in smaller rural communities with issues such as cost of living and accessibility of transport, education and employment impacting more negatively.
- Communities of Interest – refers to people who share an identity, eg an equality-protected characteristic. Consideration of the impact on those groups can help develop a deeper understanding of socio-economic impact, particularly by talking to people with lived experiences.

For further information refer to [Fairer Scotland Duty - Interim Guidance for Public Bodies](#).

Appendix 3: Human Rights-based approach

A Human Rights approach should also be an embedded consideration in an EFIA.

In summary, we need to consider, where applicable, to what (if any) extent policies, practices, projects, Service Reforms, or Budget Options impact on three key strands of Human Rights:

Absolute rights:

- > the right to life
- > the right to freedom from inhuman and degrading treatment

Limited rights:

- > the right to liberty
- > the right to a fair trial

Qualified rights:

- > the right to respect for private and family life, home and correspondence
- > the right to freedom of thought, conscience and religion
- > the right to freedom of assembly and association
- > the right to protection of property

Any restriction of Qualified Rights must be:

- > in accordance with the law: have a basis in domestic law, safeguards against arbitrary interference, foreseeable
- > in pursuit of a legitimate aim: including "the economic wellbeing of the country"; "the protection of health", "protection of the rights and freedoms of others"
- > necessary
- > proportionate
- > not discriminatory

There is further guidance on integrating human rights into the equality impact assessment process available on the Scottish Human Rights Commission website following previous pilots with local authorities:

<http://eqhria.scottishhumanrights.com/>