



Privacy Notice – Internet of Things – iOpt Tenant App

Date notice written: May 2026

Why is this information being processed?

If you have agreed to participate in the Internet of Things (IoT) Project, the environmental iOpt sensors within your property will measure air quality within the property, including air temperature, humidity, and CO2 levels.

The iOpt Tenant App helps residents view environmental information about their home (such as temperature, humidity, air quality), receive guidance, and share optional feedback. Perth and Kinross Council will use the environmental data made available via iOpt to support operational services, inform decision-making, and improve customers' homes.

Who is processing this information?

The personal information you have provided will be processed by Perth and Kinross Council, Council Building, 2 High Street, Perth, PH1 5PH. Email Enquiries@pkc.gov.uk or telephone 01738 475000.

Why is it lawful for the Council to process this information?

The Council is permitted to process your personal data in this way under the terms of Article 6(e) of the UK General Data Protection Regulation - Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority. The Local Government in Scotland Act 2003 gives local authorities the power to do anything which they consider is likely to improve its area and persons within that area. Identifying and addressing condensation, mould and dampness in the homes of our tenants falls within the scope of the Power to Promote Wellbeing.

Will any sensitive personal information (Special Category Data or information about criminal convictions etc) be processed?

No.

Will this information be shared?

Your personal data will be shared with iOpt Limited, who provide and support the Tenant App.

Perth and Kinross Council will not disclose your personal information to third parties unless it is necessary for us to do so in order to verify its accuracy, prevent or detect crime, protect public

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funds, or where required by law. The Council may check information provided by you, or information about you provided by a third party, with other information held by us.

How long will this information be kept for?

Personal information held on Perth and Kinross Council systems in relation to the Internet of Things – iOpt Tenant App will be kept for 5 years from the termination of the tenancy. After this time, it will be deleted.

Personal information rights

Individuals have rights in relation to the information the Council holds about them, including the right to request a copy of their information. You can find out more about your [personal information rights](#) on our website or by contacting the Council's Information Rights Team at the address below.

Data Protection Officer

The Council has a Data Protection Officer who you can contact in the first instance if you have any questions or complaints about how we are processing your personal information.

Please contact by writing to the Data Protection Officer, Perth and Kinross Council, Council Building, 2 High Street, Perth, PH1 5PH, by emailing DataProtection@pkc.gov.uk or by telephoning 01738 475444.

Information Commissioner's Office

If you want to complain about how the Council has processed your information you have the right to contact the [Information Commissioner's Office](#) via their website or by telephoning 0303 123 1113.

Information Rights Team

If you have any questions about how the Council processes your information, or if you would like a copy of this notice in another language or format, please contact the Information Rights Team:

Information Rights Team
Legal and Governance Services
2 High Street
Perth
PH1 5PH

Email DataProtection@pkc.gov.uk

Telephone 01738 477933